



NYSSA Rapid Responder® Program

Emergency Preparedness and Crisis Management System



COMMUNICATIONS

- Launch events
- Automatic notices
- Send updates
- Communicate
- Document
- Access information

INFORMATION

- Floor plans
- Aerial imagery
- Emergency plans
- Structural details
- Utility locations
- Safety equipment

PLANNING

- Incident Command System (ICS) tools
- Annotation
- Explosive device modeling
- Chemical spill response
- After action reports

OVERVIEW

Rapid Responder® is an All-Hazards Emergency Preparedness and Crisis Management System that securely stores critical information for use by facility personnel and first responders. The system provides tools needed to effectively prepare for, respond to and record from any emergency. Securely hosted, the system does not require additional hardware, software or IT support. The system can be used for day to day facilities security management and operations as well as be a safeguard in the event of a major incident at the site.

Rapid Responder® is a fully functional system that can be accessed via browser or iOS and Android apps. The system is easy to use and includes tools for communication, access to information and advanced planning and the management of a site's safety and security program. The navigation structure is organized to provide timely access to information when seconds count.

The system includes access to Easy Alert, a streamlined communications tool that allows user to launch events, send alert notices, communicate in a secure chat room with other authorized participants and access information most commonly needed in a crisis. Users needing more advanced tools or more in-depth information can access the Emergency Response Interface, a web based feature with over 380 data points of information per site and a variety of interactive planning and response tools. For administrators responsible for managing safety and security programs, Rapid Responder includes a comprehensive Administration Interface with a variety of additional features such as the validation of existing data, the uploading of new information, scheduling of inspections, access to reports and more.

In addition, support is always available, either through routine webinars and resources or on-demand online, at no additional charge.

BENEFITS

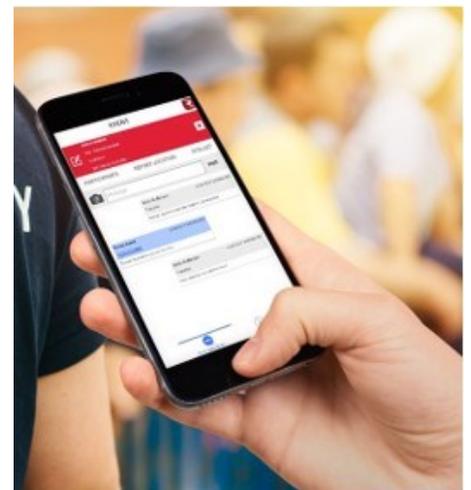
Rapid Responder® has been deployed in K-12, Higher Education and critical infrastructure sites across the nation, more than any other system of its kind. Over 1,200 state, local and federal public safety agencies use Rapid Responder alongside site personnel.

Fast & Easy-To-Use

Rapid Responder® puts you only a few clicks away from a decision. Designed for mobile and low bandwidth environments, the system provides the right information, optimized for emergency situations based on over two decades of lessons learned from real world incidents.

Portability

Access Rapid Responder® via the internet from anywhere at any time or download critical facility information for offline use.





FEATURES

Easy Alert

Easy Alert is a crisis communications feature that allows users to launch events. Starting an event sends automatic messages via email and text to pre-established recipients as well as pushing messages to other authorized users of the Easy Alert app. Launching an event opens a secure chat room where participants can share information as a group, including text, photographs, GPS positions and more. In addition, users have immediate access to critical emergency response information such as emergency response plans, contact lists, floor plans and utility shut off locations. Users can send additional updates via email, text and push notifications throughout the course of the event, as well as an “All-Clear” message when concluding, after which, logs and after-action-reports are available for reference and review.

Easy Alert is used daily across the nation for real world incidents, including everyday emergencies such as medical emergencies and motor vehicle accidents. It has been used in instances of severe threats to a site and for shootings on campus. It’s also used routinely to record drills.

Emergency Response Interface

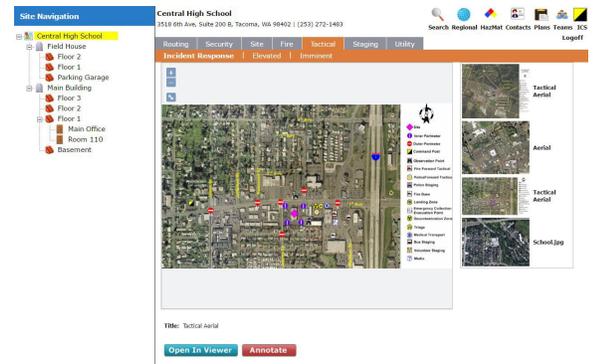
The Emergency Response Interface is an advanced tool that includes access to over 380 data points of information above and beyond the information typically accessed through Easy Alert. This information can include chemical inventories, occupancy trends, extensive interior and exterior imagery. In addition, the Emergency Response Interface includes several interactive planning and response tools, including:

Annotation—The annotation tool allows users to drag and drop Incident Command System (ICS) and National Fire Protection Association (NFPA) compliant icons onto aerial images and floor plans. Annotation can be used to identify system locations (e.g. fire extinguisher) or for planning (e.g. for a special event). Multiple layers and plans can be saved and accessed later as needed.

Incident Command System (ICS) —Linked to the Easy Alert communications tool, Rapid Responder® ICS allows users to manage more complex emergencies that require additional tools such as ICS organization charts, FEMA templates, and action checklists, all while monitoring and communicating through Easy Alert.

Administration Interface

The Rapid Responder® Administration Interface provides safety and security managers with additional tools to help manage their programs. The Administration Interface allows users to update existing information within the system, manage personnel and notifications, as well as access additional tools such as inspection and drill scheduling.



PROCESS

The Rapid Responder® includes a full-service implementation process. Experienced and trained individuals will come to your site to capture data to be included in the system. This process includes a site tour to capture digital imagery as well as the facilitation of a tactical planning session with first responders where information regarding a coordinated, community response to a major incident at the site will be captured using the Rapid Responder® annotation tool. The entire on-site process typically takes less than a day with the site up and running within the system shortly thereafter.



Rapid Responder®

Certified reliable, effective and safe by the US Department of Homeland Security (DHS)

www.safetyact.gov

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